



Foundations in Physician Leadership Certificate

Session Agendas | Learning Objectives

| Building the Team

- What you can achieve as a physician leader and team
- How you can use StrengthScope to better leverage individual, team, and peer strengths
- Setting Always Expectations for medical staff leadership team-work
- How to enhance a healthy medical staff team environment that focuses on patient-centered care

| Authentic Leadership

- Emotional Intelligence leading to better physician leadership and patient experiences
- Maximizing Self awareness and Self Management for healthy relationships
- Building trust to advance patient centered care, quality, and engagement

| Leading Change

- Applying emotional intelligence to enhance successful change
- Establishing common communication change messaging and platforms
- Applying situational based leadership for team growth during change

| Healthy Conflict

- Healthy Conflict as a positive influencer vs. creating animosity
- Understanding drivers of conflict and personal management techniques
- Review the Conversation Curve for managing conflict to successful resolution

| Leading for Human Centered Care

- Review key components and outcomes of patient experience excellence
- Analyze how patients perceive their experience
- Apply strategies to lead for patient experience improvement and excellence

| Advancing Our Organization

- Defining physician engagement and tools to engage your peers
- Understanding and using administrative structure to further patient care
- Teaming with Administration, and peers to accomplish patient centered outcomes
- Using communication to engage and align physicians and administrative staff (Cascading Communication)

For more information

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