

Being a Transformer Design Sessions

Leading and Thinking Differently through Healthcare Experience Mapping

Change surrounds us in healthcare. While change is ubiquitous, as leaders we can tap innovation competencies to equip and engage our workforce in transformation. This workshop style presentation will afford attendees the opportunity to bring their own organizational healthcare experience challenges—those in which innovation is a necessity—and personalize their learning experiences.



While diving into the stages of change (from launch and excitement through the messy middle toward sustainability), this session builds on key principles of being a transformer that allow leaders to become comfortable with discomfort:

- Introducing Healthcare Experience Mapping
- Demonstrating Confidence & Build Resilience
- Cultivating Creativity
- Encouraging, Challenging & Engaging
- Prioritizing Energy & Change Management

For more information or to schedule a Being a Transformer Design Session for your organization, contact Barry@healthcareexperience.org.

About the Healthcare Experience Foundation

Mission:

Transforming the healthcare experience

Healthcare Experience Foundation is an organization focused on transforming the healthcare experience by shaping cultures through innovation, so every person can receive and deliver the best healthcare. It specializes in understanding the drivers of the healthcare experience and in helping people cultivate the skills necessary to drive performance. Their team of highly accomplished professionals produces best-in-class results for individuals, teams, and organizations.